

## VOLUNTEER PRICERS JOB DESCRIPTION

Pricers are responsible for ensuring that all items that end up in the store are suitable for sale and are priced. While their work is mostly “behind the scenes”, they are essential to the store in that they ensure that we have a steady stream of good quality items available for customers. Some experience in assessing the value of different items would be an asset. This could be from being an avid second-hand shopper, garage saler, or from other positions with require a person to be able to assess the value of a wide range of items. This position is ideal for retired persons, as their wide range of life experience is often a great background for pricing (though applicants from all age groups are welcome).

### **Duties and responsibilities:**

- Check each item to ensure that it is suitable for sale in the store.
- Ensure that items to be sold are clean and in good condition.
- Make decisions about what items should be sold, passed on, or thrown away.
- Store seasonal items in the correct locations until the proper seasons.
- Assess the value of items to be sold, and price according to the store’s pricing guidelines.
- Bring in new donations, applying store policies on what donations are and are not accepted and thanking donors appropriately.
- Hang clothes, checking each item for tears or stains and ensuring that zippers, buttons, and pockets are all in good condition.
- Pricers may occasionally have to work as sorters, opening bags of new donations.
- Consult with other volunteers or the Coordinator if unsure about the suitability of an item for sale, or about the prices of exceptional items.
- Clean the work area at the end of the shift.
- Wash donated items when necessary.
- Interact with customers in a polite and respectful manner, directing them to the appropriate people for assistance, as required.
- Keep volunteer lunch room and bathroom clean and tidy.
- Perform other duties as assigned.

### **Qualifications:**

- A good eye for assessing value. Able to distinguish between good quality items and cheaper items.
- Reliable in coming for scheduled shifts, or phoning in advance if unavailable or sick.
- Able to work well both independently and as part of a team. Able to accept supervision and direction.
- Able to move boxes and bags of donations.
- Able to understand and follow directions in English.
- Excited about working with others who are from diverse backgrounds and circumstances.

### **Benefits:**

- Opportunity to assist Thrive in its mission.
- Opportunity to work with volunteers from diverse backgrounds.
- After completion of initial time commitment, a reference letter upon request.
- Annual volunteer appreciation dinner.
- Opportunity to gain skills in distinguishing the value of different items.